

SAMED 

SPEAK OUT!

A patient-centric
ethical medical
technology industry
has **zero-tolerance**
for fraud and bribery

DON'T SUPPORT IT. REPORT IT.

Call the Medical Device Code Anonymous Hotline on

0800 000 468 or visit samed.org.za

* Independently managed
by Deloitte on behalf of the
South African Medical
Technology Industry
Association (SAMED)
SAMED supports the
President's Health Sector
Anti-Corruption Forum

BLOW THE WHISTLE



Stop corruption

from undermining the medical technology industry and patient care

Anonymously report unethical activities that involve the supply or use of medical technology

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Witness to or become aware of a Code violation or transgression?

How to safely report unethical practice

STEP 1

Read The Medical Device Code of Ethical Marketing and Business Practice on the SAMED website

Who can make a report? Anyone who is aware of a transgression, including employees, employers, consultants, healthcare professionals, medtech companies and the public

Who can I report? SAMED members, their representatives and employees, their consultants/service providers and/or signatories of the Code

What can I report on? Contraventions of the Medical Device Code of Ethical Marketing and Business Practice by SAMED members and/or signatories of the Code

STEP 2

You will need

Physical address
Description
Name(s) of people involved
Date
Time
Evidence
Code clause contravened

Evidence types

Recordings
Documents
Emails
Witness accounts

The Code

The Medical Device Code of Ethical Marketing & Business Practice is available on the SAMED website

STEP 3

Report the transgression

Use the anonymous Deloitte-managed whistleblowing hotline

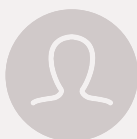
Free Call 0800 00 04 68

E-mail samed@tip-offs.com

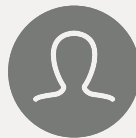
Tip

Use a private/personal phone or mailing address if you are concerned that your company or employer can trace reports back to you via company records

Choose your level of anonymity



Totally anonymous



Partially anonymous



Full disclosure

If you use the email service, you will need to complete a complaint form (found on the SAMED website)

The operator will guide you through the reporting process and give you feedback on the outcomes if you choose to be contacted

STEP 4

SAMED will investigate

The report is sent to SAMED for investigation through internal processes

For more information
visit www.samed.org.za

Ethics starts with you

Take a stand against corruption
unethical marketing and business practices
harm the medical technology industry and
impact quality of patient care



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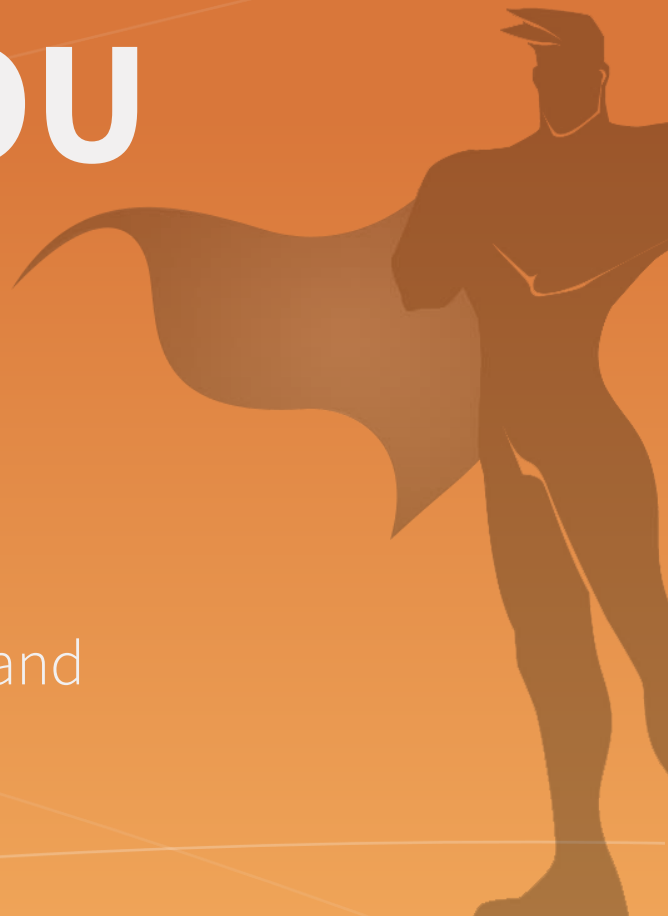
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