



RETAIL HEALTH SALES

CONTACT US TO ENROL

OVERVIEW

This course is aimed at people who wish to enter the Healthcare Industry as retail health support staff but lack the necessary background and competency. It provides the basic technical information, and customer care skills.

COURSE CONTENT

- Anatomy, Physiology, Pharmacology and Pathology
- Store Management
- Customer Service Skills
- Professional Etiquette and Ethics
- Study Skills and Time Management

DURATION

14 Weeks

ENTRY REQUIREMENTS

Matric

WHAT SKILLS WILL YOU DEVELOP?

- Customer service
- Understanding of basic anatomy & physiology to enable you to give advice and educate customers in pharmacy in relation to brands.

JOHANNESBURG

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