



CAROL GARNER (RN CCMSA)

Managing Director: **Global Case Management Solutions (GCMS)**
Executive Chairperson: **Case Manager Association of SA**

Carol's extensive healthcare career began in 1975 where she began her nursing career at Greys Hospital in Pietermaritzburg.

During 1986 Carol joined CAMAF (Chartered Accountants Medical Aid Fund) where she embarked on her journey in the medical schemes industry spanning the past 39 years.

Carol is involved in both local and international healthcare markets with a broad client base across all sectors of the community with a specific focus on case management and risk control. With her experience in the funding industry she has a vast knowledge of the South African Healthcare systems and how to navigate the challenges.

In April 2015 Carol left the corporate world and opened her own independent case management company focusing on onsite case management and transition of care and training, ensuring the most appropriate outcome for patients.

Carol is passionate about case management in SA and as the current executive chairperson of the Case Manager Association, is involved in the development and training of case managers with strong links to the USA, Australia UK. She is currently involved in the International Special Interest group assisting developing countries grow their Case Management industry

Carol was the first International recipient of the Case Manager of the Year Award presented in 2018.

Currently Carol has a team of Case Managers who, on behalf of funders, manages the patient journey in hospitals, ensuring transition of care and discharge planning happen seamlessly.

Carol has a strong personal faith and holds true to family values; she has been happily married for 50 years and has 4 married children and 8 grandchildren who keep her on her toes.

She takes a keen interest in all forms of sport and is a Tottenham Hotspurs fan. She is working hard on improving her golf handicap which is proving more of a challenge than she ever thought possible.

Carol firmly believes that more can be achieved by building bridges and relationships and working together as a team and surrounds herself with like-minded people.

She lives by the slogan "Just do it"