

# User Guide

Updated 05 August 2025

## **Medical Technology Code of Ethical Marketing & Business Practice** Online Certification

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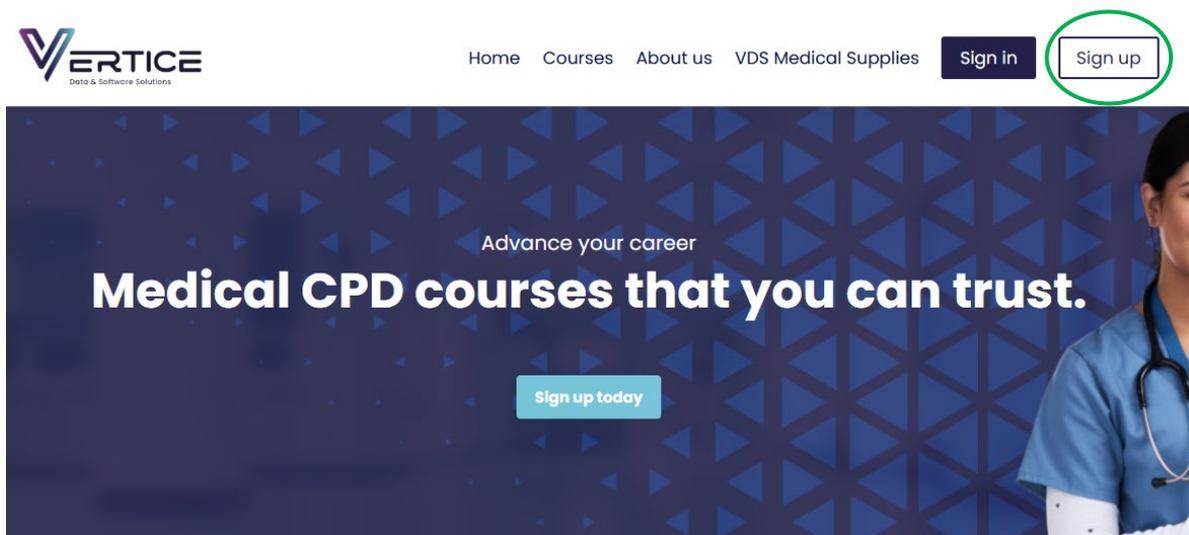
# 1. Company Voucher Code

- a) **SAMED Members and Signatories:** Please email to [alwi@samed.org.za](mailto:alwi@samed.org.za) or call 011 704 2440 to request your company's unique voucher code.
- One unique voucher code is issued per company and should be used for all your personnel taking the assessment.
  - Do not share your company voucher code with any other company or individuals outside your organization.
  - The voucher code will allow each user **three free attempts** at the assessment.
- b) **Non-SAMED members:** No voucher code is required as non-members are required to purchase the course at the cost indicated on the VDS platform.

# 2. New User Registration

New users on the platform are required to register a profile:

- a) Navigate to <https://mpconsulting.co.za/>.
- b) Click on the **Sign Up** button.



## Structured courses

No matter what your training preference, we've got you covered. Our courses are designed to be as structured as you need them to be.

## CPD compliance

We're passionate about ensuring our healthcare practitioners succeed. That's why we curate world class CPD course content from industry experts.

## Flexible platform

Our platform is designed to be flexible so that you can educate yourself at your own pace and on your own time.

- c) Complete the **Sign up to Vertice Data and Software Solutions** form (example on the next page of this guide).

## Sign up to Vertice Data and Software Solutions!

What's your name?

Your first name

What's your e-mail?

Your email address

Your password?

.....



Enter it once more, please

.....

Create a password: password must have:

- ✓ 8 – 50 characters length
- ✓ One uppercase character
- ✓ One lowercase character
- ✓ One number (0-9)
- ✓ One Special character (& \* % ^ \$ \_)

Title

Select from drop-down list



Surname

Your surname

Council Number

Your ID Number if not registered with HPCSA

Profession

Select "SAMED Member" from drop-down list

I accept the [Terms & Conditions](#)

I would like to receive news, tips and tricks, and other promotional material

Ts & Cs: You must tick to accept the Ts & Cs

**Start your learning journey**

[Sign in with your account](#)

[Forgot your password?](#)

- Once completed, click on the **Start your learning journey** button.
- A verification email will be sent to the email address you indicated at sign up.



## Verify your email address

We have sent a verification link to Your\_email\_address

Click on the link to complete the verification process.

You might need to **check your spam folder**.

[Resend email](#)

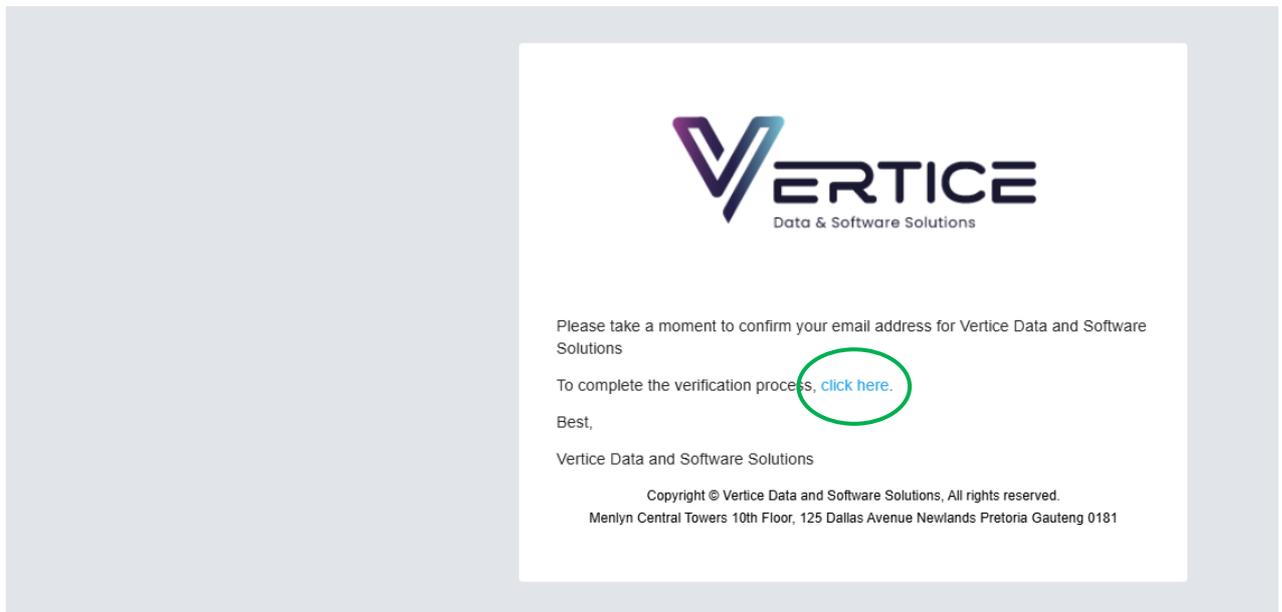
[Return to Site](#) →

You can reach us at [support@vertice.software](mailto:support@vertice.software) if you have any questions.

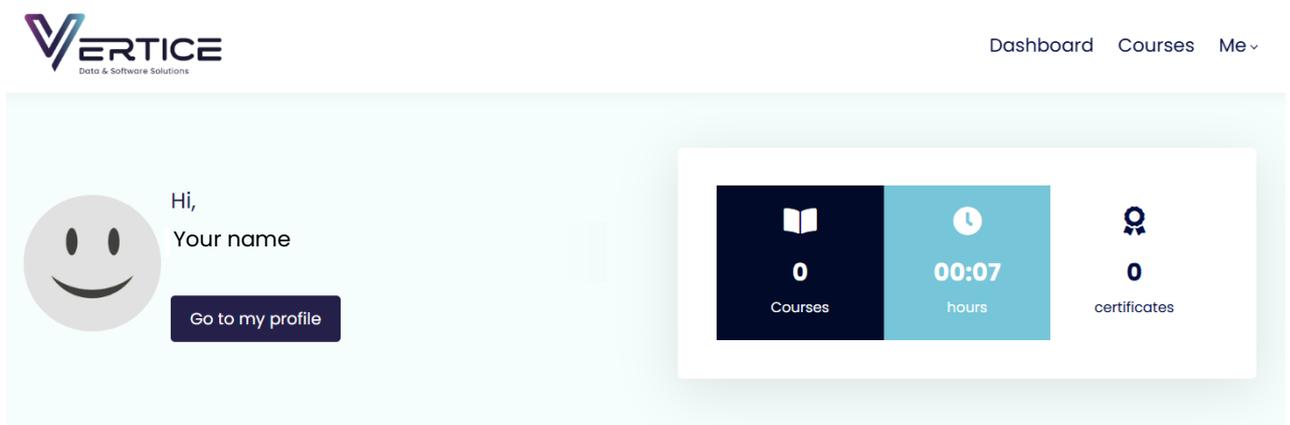
- f) Go to your inbox to access the verification email (remember to check your spam folder). To complete the verification process, click on the link provided in the email.

Verify your email address for Vertice Data and Software Solutions > Inbox x Updates x

Vertice Data and Software Solutions <admin@triscoms.online>  
to me ▾



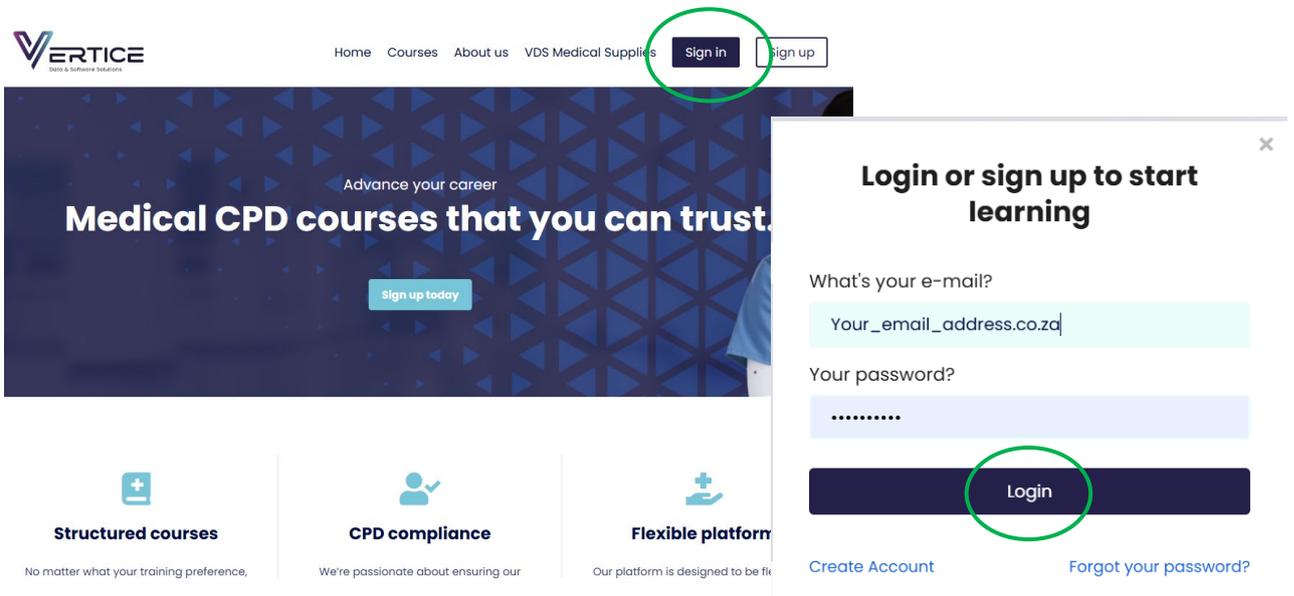
- g) You will be routed to your dashboard.



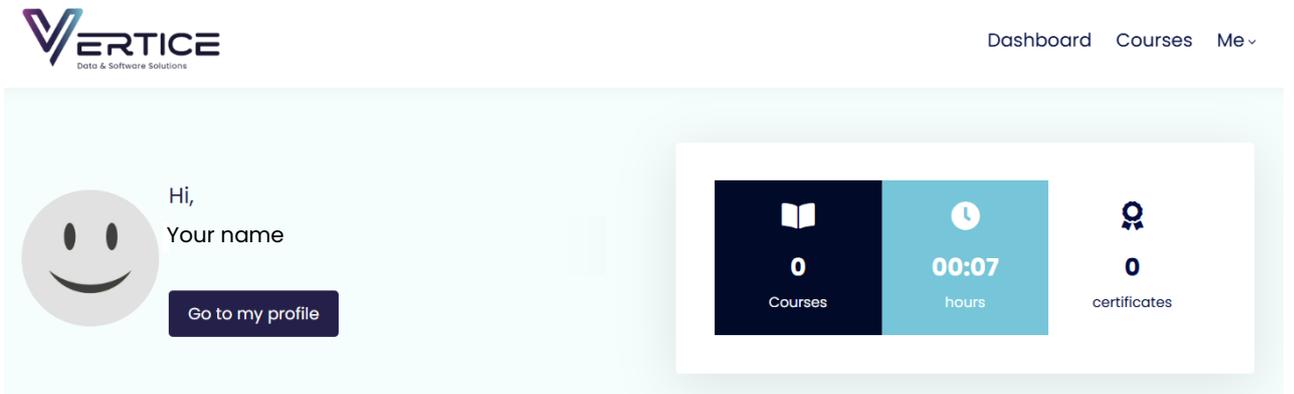
### 3. Sign in to an Existing Account

Users who previously registered an account can login as follows:

- Go to <https://mpconsulting.co.za/>.
- Click on the **Sign In** button.
- Add the email address that you used to register and the password that you created. Then, click on the **Login** button.



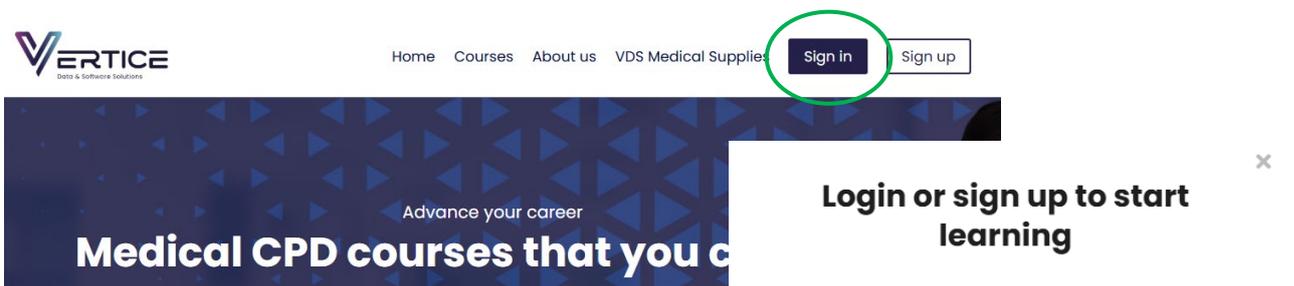
d) The platform will open on your dashboard.



## 4. Password Reset

If you previously registered and cannot remember your password, use the password reset option:

a) On the platform home screen, click on the **Sign In** button.



b) In the **Login or sign up to start learning** window, click on **Forgot your password**.

- c) In the **Get a brand new password** window, type your email address and click **OK**. A confirmation window will appear confirming that instructions to reset your password was sent to your email address. Click **continue**.

## Get a brand new password!

What's your e-mail?

Your email address

OK

Cancel

Instructions to reset your password will be sent to **Your\_email\_address** if you are in our database. Keep in mind that if you have created an account by social signup, you can only log in using the corresponding social account.

continue

- d) Go to your **inbox** to retrieve the **password reset email**. If you cannot see the email, check your spam folder.
- e) Click on the **link provided** in the email.

Password reset for Vertice Data and Software Solutions Inbox x Updates x

Vertice Data and Software Solutions <admin@triscosms.online>  
to me

Dear

We have received a password reset request for your Vertice Data and Software Solutions account.

To change your password, use the link provided below. Keep in mind that this link will become invalid after 24 hours.

In case it expires or you need to reset your password at any time, you can always request a new one.

To proceed with changing your password, kindly [click here](#)

Best,

Vertice Data and Software Solutions

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Menlyn Central Towers 10th Floor, 125 Dallas Avenue Newlands Pretoria Gauteng 0181

- f) The **Enter your brand new password** window will open in your browser. Enter your new password in both fields and click **OK**

## Enter your brand new password

Enter it below, please

Password



Enter it once more, please

Password

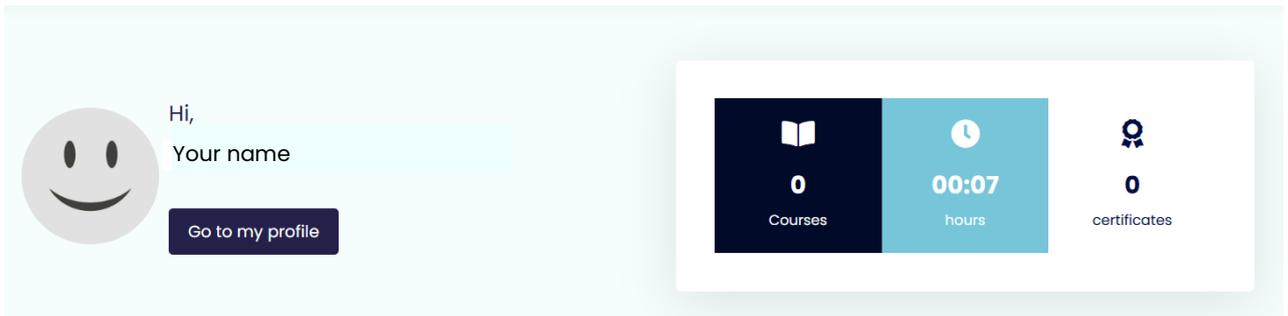
OK

Cancel

Create a password: password must have:

- ✓ 8 – 50 characters length
- ✓ One uppercase character
- ✓ One lowercase character
- ✓ One number (0-9)
- ✓ One Special character (& \* % ^ \$ \_)

- g) You will be taken straight to your **dashboard** following successful password reset.



h) You will also receive an email confirming your password reset.

Password changed for Vertice Data and Software Solutions Inbox x Updates x

Vertice Data and Software Solutions <admin@triscoms.online>  
to me



You have successfully changed your password for Vertice Data and Software Solutions

Please, [click here to sign in](#).

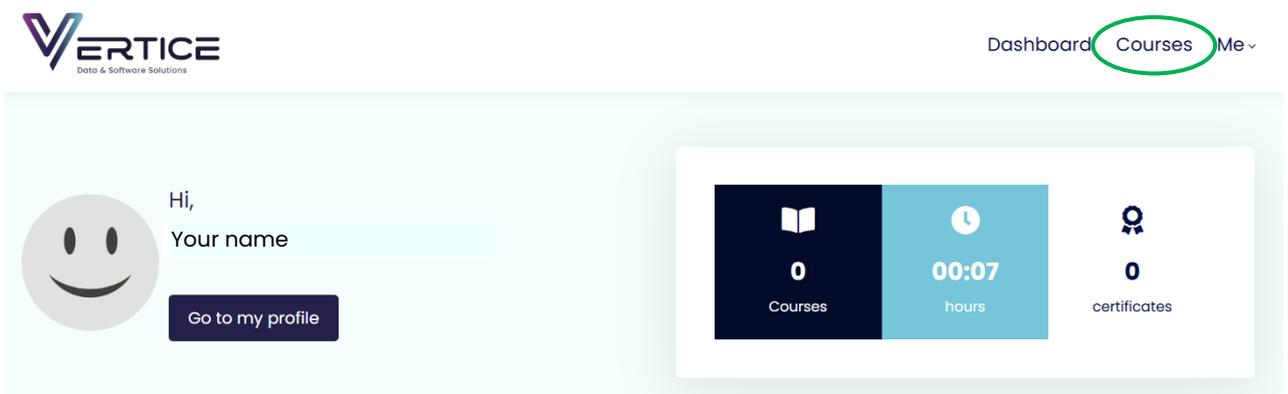
Best,

Vertice Data and Software Solutions

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## 5. Enrol in the Course with a Voucher Code

a) Sign in on the platform and on your dashboard click on **Courses**.



b) Scroll down the list of courses and click on **Load More** (you may have to do this a few times) until you reach the **Medical Technology Code of Ethical Marketing and business Practice** course.

Cutting-edge content

## Our high quality courses

all popular free categories ▾

Search for courses



AMPATH Laboratories  
DxINSIGHTS - Issue 4 -  
August 2023

free

Enroll



AMPATH Laboratories  
DxINSIGHTS - Issue 5 -  
November 2023

free

Enroll



AMPATH Laboratories  
DxINSIGHTS - Issue 6 -  
February 2024

free

Enroll



AMPATH Laboratories



AMPATH Laboratories  
DxINSIGHTS - Issue 8 -  
August 2024

free

Enroll



AMPATH Laboratories  
DxINSIGHTS - Issue 9 -  
November 2024

free

Enroll



AMPATH Laboratories  
DxINSIGHTS - Issue 10 -  
February 2025

free

Enroll



## SAMED Medical Technology Code of Ethical Marketing and Business Practice

R460

Enroll

Load more

- c) When you locate the SAMED course, click on **Enroll**
- d) On the next screen, click on **"I have a voucher"**

Course contents

## Medical Technology Code of Ethical Marketing and Business Practice



I have a  
voucher

Sign in to  
purchase >

R460



2 Ethical Points



**MDB015/843/04/2025** - South African  
Medical Association



To qualify for the certificate of  
completion for this short course,  
participants should successfully  
complete the assessment process

- e) On the payment page, add the **billing details** (your name, billing address, city, postal code, country and VAT number (if relevant)).
- f) In the **Payment Method** section, under **Have a coupon**, add your company voucher code, **tick to agree to the terms and conditions**, and click on the **Redeem** button.

**VERTICE** Data & Software Solutions Dashboard Courses Me

**Code of Ethics**

Order Details: Course  
**SAMED Medical Technology Code of Ethical Marketing and Business Practice**

The fundamental purpose of the Medical Technology Code of Ethical Marketing and Business Practice is to promote and encourage ethical

### User details

Name:  
E-mail:

### Billing details

\* Name \* Address  
 City \* Postal code  
 \* Country Business Tax ID

Add your billing information here

### Payment Method

Have a coupon? Add your voucher code in this field

Redeem

\* I agree with Terms & Conditions  
 I would like to receive news, tips and tricks, and other promotional material

Total: R460

Buy

- g) As soon as you redeem the voucher, the total will recalculate to R0.
- h) Click on **Buy** to proceed.

### Payment Method

Have a coupon?  
 - R460 Remove

\* I agree with Terms & Conditions

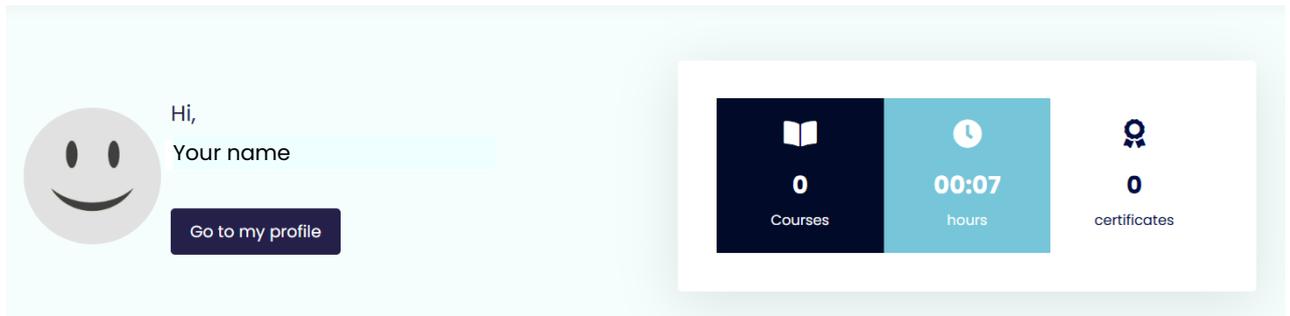
Total: R0 ←

Buy

## 6. Enrol in the Course with a Credit Card

Non-SAMED members are required to purchase the course at the cost indicated on the platform. SAMED members who require additional attempts (in excess of the three free attempts) will be charged per additional attempt at the cost indicated on the platform.

- a) Sign in on the platform and on your dashboard click on **Courses**.



- b) Scroll down the list of courses and click on **Load More** (you may have to do this a few times) until you reach the **Medical Technology Code of Ethical Marketing and business Practice** course.
- c) When you locate the SAMED course, click on **Enroll**.
- d) On the next screen, click on the **Purchase** button.

Course contents

## Medical Technology Code of Ethical Marketing and Business Practice



I have a voucher

**Sign in to purchase** >

**R460**

- 2 Ethical Points**
- MDB015/843/04/2025** - South African Medical Association
- To qualify for the certificate of completion for this short course, participants should successfully complete the assessment process

- e) On the payment page, add the **billing details** (your name, billing address, city, postal code, country and VAT number (if relevant)) click on **Buy** to proceed to the payment gateway to make payment using a credit card.

## 7. Enrol in the Course with an EFT Payment

Non-SAMED members are required to purchase the course at the cost indicated on the platform. SAMED members who require additional attempts (in excess of the three free attempts) will be charged per additional attempt at the cost indicated on the platform.

**EFT Payment:** Should you wish to make an EFT payment, you will need to send an email with your billing information to [support@vertice.software](mailto:support@vertice.software) and request that an invoice be sent to you. **Please ensure that you have registered on the platform before you request an invoice.** Please include the following information when you request an invoice:

- the email address you used to register on the platform
- your name and surname
- your company name
- your billing address
- your contact number
- your VAT number (if relevant)

**Proof of Payment:** Please send your proof of payment to [support@vertice.software](mailto:support@vertice.software), following which one attempt at the assessment will be made available to you and you will be able to access the course via your dashboard on the platform.

## 8. Access the Course

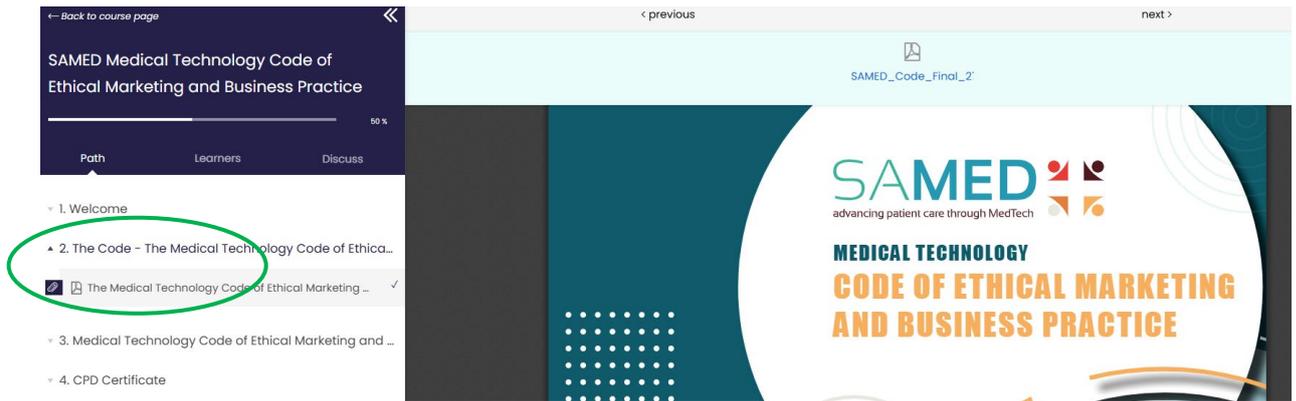
- a) Immediately upon redeeming a voucher code (or purchasing the code with a credit card), you will be directed to the course screen. Click **Continue**.

The screenshot shows the Vertice software interface. At the top left is the Vertice logo. At the top right are navigation links for 'Dashboard', 'Courses', and 'Me'. Below the navigation is the course title 'Medical Technology Code of Ethical Marketing and Business Practice'. To the right of the title is a 'Continue' button, which is circled in green. Below the title is a small image of a notepad with 'Code of Ethics' written on it. To the right of the image are three icons: a person, a shield, and a pencil. Next to the person icon is the text '2 Ethical Points'. Next to the shield icon is the text 'MDB015/843/04/2025 - South African Medical Association'. Next to the pencil icon is the text 'To qualify for the certificate of completion for this short course, participants should successfully complete the assessment process'.

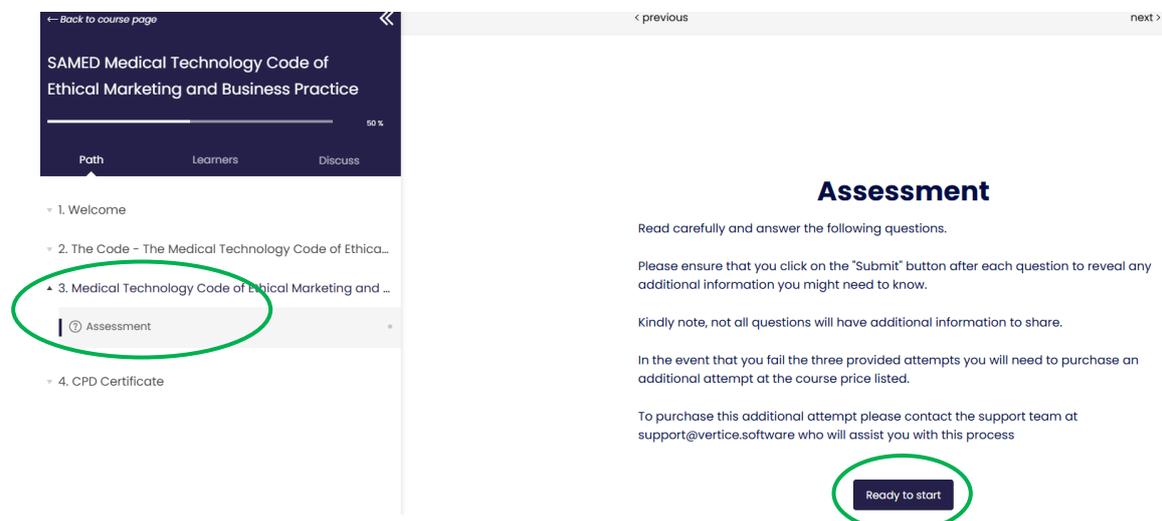
- b) The course will open on the welcome screen. Click on **Welcome** (Point 1 on the screen) and read the information.

The screenshot shows the course welcome screen. At the top left is a 'Back to course page' link. At the top right are 'previous' and 'next' navigation links. The main heading is 'Welcome'. Below the heading is a paragraph of text: 'The fundamental purpose of the Medical Technology Code of Ethical Marketing and Business Practice is to promote and encourage ethical principles and practices in the business and marketing interactions between Medical Technology Companies, their representatives and their Customers. In support of these values, the underpinning principle of the Code is that Medical Technology Companies and/or their representatives will not offer any inappropriate inducement to any Healthcare Professional or other customer in order to sell, lease, recommend or arrange for the sale or lease of their products.' Below the paragraph is the heading 'Important Information:' followed by two paragraphs of text. On the left side of the screen is a sidebar with a list of course sections: '1. Welcome', '2. The Code - The Medical Technology Code of Ethica...', '3. Medical Technology Code of Ethical Marketing and ...', and '4. CPD Certificate'. The '1. Welcome' section is circled in green.

- c) Click on **The Code** (Point 2 on the screen) to view and download the Medical Technology Code of Ethical Marketing and business Practice.



- d) **The following important information should be noted BEFORE you start the assessment:**
- The assessment must be completed in one sitting (there is no time limit on a single sitting). Should you exit the course or close your browser before completing the assessment, the system will count it as one attempt and the incomplete attempt will be deducted from your three free attempts.
  - The assessment consists of 30 multiple choice questions that randomize upon each attempt (e.g. you are unlikely to get the same set of questions if you take the assessment more than once).
  - Set aside enough focused time to allow you to read the questions carefully.
  - Keep your downloaded copy of the Code handy should you need to refer to it during the assessment.
  - The pass mark is 70% (e.g. 21 correct out of 30).
  - Some questions have more than one correct answer and you may be required to select all that are correct.
  - You will be advised immediately upon completion of the assessment whether you passed or not.
- e) When you are ready to start the assessment, click on **Medical Technology Code of Ethical Marketing and Business Practice - Assessment** (Point 3 on the screen). Then click **Ready to start**.



- f) The first question will appear on your screen. Read it carefully and select the correct answer. You have to click the **Submit** button to submit each answer. You will be asked whether you are sure you want to submit the assessment; click **Yes** if you are satisfied with your answer (you cannot return later to change your answer) or **Cancel** if you want to return to the question to change your answer.

Which of the following statements apply in respect of the Principle of Separation (patient best interest)?

- A) Business transactions and educational activities with HCPs must be arranged and conducted at arms-length.
- B) Appropriate precautions must be implemented to address possible or perceived conflict of interest when interacting with HCPs.
- C) Purchasing decisions may not be influenced through the offering of improper advantages.
- D) Member companies may not hold positions on any executive committee or board of any medical association, society or other healthcare organisation where a conflict of interest may occur.
- E) All of the above.

question 1 / 30 **Submit**



Which of the following statements apply in respect of the Principle of Separation (patient best interest)?

- A) Business transactions and educational activities with HCPs must be arranged and conducted at arms-length.
- B) Appropriate precautions must be implemented to address possible or perceived conflict of interest when interacting with HCPs.
- C) Purchasing decisions may not be influenced through the offering of improper advantages.
- D) Member companies may not hold positions on any executive committee or board of any medical association, society or other healthcare organisation where a conflict of interest may occur.
- E) All of the above.

**Submit Assessment?**

Are you sure you want to submit this assessment?



- g) Some questions will return a feedback section below the question you answered; this provides more information on the correct answer to the question. Note, at this point your answer cannot be changed.

Which of the following statements apply in respect of the Principle of Separation (patient best interest)?

- A) Business transactions and educational activities with HCPs must be arranged and conducted at arms-length.
- B) Appropriate precautions must be implemented to address possible or perceived conflict of interest when interacting with HCPs.
- C) Purchasing decisions may not be influenced through the offering of improper advantages.
- D) Member companies may not hold positions on any executive committee or board of any medical association, society or other healthcare organisation where a conflict of interest may occur.
- E) All of the above.

**Feedback**

Interaction between industry and HCPs must not be misused to influence through undue or improper advantages, purchasing decisions, nor should such interaction be contingent upon sales transactions or use or recommendation of members' products. Members may therefore not hold positions on any executive committee or board of any medical association, society or other healthcare organisation where a conflict of interest may occur.

- h) Click on the **small arrow** at the bottom-right to move to the next question.

question 1 / 30 **>**

- i) Once all 30 questions have been answered, click the **Finish** button.

question 30 / 30
**Finish** >

- j) A pop-up window will appear informing you whether you passed or failed the assessment. Should you wish to retake the assessment immediately, click the **Retake** button. You can however return at a later date to retake the assessment.

## You passed!

**Score:** 100%

**Points:** 30 / 30

**Time spent:** 01:08:16

**Date submitted:** 09 Jun 2025

**Attempt#:** 1 / 3

Retake
Feedback report

## 9. Download Your Certificate

Upon successful completion of the assessment, you can download your certificate. This can be done immediately upon successful completion or you can return to this screen at a later date to download the certificate.

- a) Click on **CPD Certificate** (Point 4 on the screen). Complete your **full name and surname** information and click **Claim Certificate**.

The screenshot shows a course interface for 'SAMED Medical Technology Code of Ethical Marketing and Business Practice'. The progress bar indicates 75% completion. The course content is organized into sections: 1. Welcome, 2. The Code - The Medical Technology Code of Ethica..., 3. Medical Technology Code of Ethical Marketing and ..., and 4. CPD Certificate. The 'CPD Certificate' section is highlighted with a green circle. To the right, the 'Certificate of completion' form is displayed, asking for 'Your first name' and 'Your last name', with a 'Claim certificate' button highlighted in a green circle.

- b) Click on **Download Certificate**. The certificate will download to your device in pdf-format.

## Congratulations!

You can download your certificate below



## 10. Request a Progress Report

SAMED Members and Signatories can request progress reports by emailing a request, **including your company voucher code**, to [alwi@samed.org.za](mailto:alwi@samed.org.za). A report will be emailed to you in Excel format.

## 11. Technical Support

If you experience any technical issues kindly contact the Vertice support team for assistance:

Email: [support@vertice.software](mailto:support@vertice.software) Please Copy: [alwi@samed.org.za](mailto:alwi@samed.org.za)

Tel: +27 12 111 7001